

Apartment house rules

Dear guests!

Welcome to our apartment.

In order for all guests to find an apartment that meets their requirements, we ask you to observe the following house rules. When booking or moving into our apartment, we assume that you accept the house rules.

Below is a description of how we would ideally like you to deal with your holiday accommodation and its inventory.

In addition, some rules which we hope they will find your understanding.

By treating the apartment properly, you will help us to be able to provide you with a beautiful apartment also in the future. We want to be able to maintain our rental prices in the future - with the best possible service.

Please note that you do not have to bear any extra costs for the final cleaning. In the case of "contamination", however, we reserve the right to charge you for this. Additional fees for disposal (non-compliance with waste separation or unusually large amounts of waste) can also be passed on to you.

You will help us by treating the apartment properly and leaving it swept clean.

General:

If you miss something in the facility or the inventory, or need help, inform us immediately. We are also happy to answer any questions and give information about excursion tips...

All things that are in the apartment may and should be used by the guests. Please handle the things in the house carefully.

Nobody will intentionally damage things. But it can happen to anyone that something breaks. In this case, we expect you to inform us of the damage incurred so that we do not have to determine the damage until after your departure or when the next guests have moved in.

The tenants are liable for damage insofar as they, their fellow travelers or guests are responsible for this or for other reasons.

However, this does not mean little things, e.g. a broken glass or plate.

When leaving the house, please make sure that all windows are closed to avoid damage caused by weather and to save energy.

Your apartment is equipped with constant ventilation, so opening doors or windows for ventilation is not necessary. This also minimizes the penetration of pollen and dust into the living- and bedrooms.

The house is built according to the "passive standard", the energy / heat is recovered from the exchanged room air and the fresh incoming air flows are warmed up.

The rooms are heated by underfloor heating, the room temperature can be increased or decreased by using the thermostats in the rooms.

This system regulates slow and also is delayed because the heat is given off via the "buffer medium" floor.

The walls also store the temperature well and pass it on to the room, so please keep the windows and doors open as short as possible. If there is condensation at the windows we ask you to wipe up the moisture with a kitchen paper.

Thank you in advance for that.

Arrival and departure::

Arrival and departure days count as one calendar day.

The apartment is available from 4 p.m. on the day of arrival (earlier times on request). Please let us know your expected arrival time a few days before arrival.

On the day of departure the apartment must be left clean by 10 a.m. (later time on request)

On the day of departure please pull off the bedsheets / bed linen. The used laundry is to be left in the laundry bags provided in the rooms.

Please put used towels and table linen in the laundry bag on the floor in the bathroom.

Please dispose of any remaining food, especially empty the refrigerator.

Payment:

Payment has to be done in cash or by card upon arrival.

The price includes the provision of bed linen, bath towels, hand and tea towels once per stay, if you need more, please contact us.

Day visitors:

You are welcome to receive day guests in the apartment (not commercial), for longer stays / shared use of the apartment, shower, bathroom, kitchen etc. we have to charge € 20 per person per day to cover costs.

Bread service:

We have an agreement with the Kornblume biological bakery in Westerhofen where daily fresh bread and pastries can be ordered, they deliver to our house Tuesday to Saturday.

More in the appendix.

Additional persons:

It is obligatory to register additional persons, who will then be charged extra.

Garbage and disposal

Please separate your rubbish into the existing containers. A paper, residual waste and bio bin are located next to the house. The garbage must be disposed of on departure. You can dispose of valuable materials such as glass, paper, sheet metal / aluminum on the recycling island in "Westerhofen am Bauhof". Please put plastic waste in the yellow bag provided at the barrel, we will then dispose it.

Kitchen / bath:

When you leave, the kitchen should look the way you found it.

Please note that dishes are only put back in the cupboards when they are washed. The same applies to cutlery, pots and devices that you have used. Please also do not put wet glasses upside down in the cupboard.

No waste, leftover food, harmful liquids or similar may be thrown or poured into the sink, washbasin, shower and toilet, as this can lead to unpleasant blockages.

Living area:

Satellite TV with integrated receiver and remote control.

Please **do not** reprogram the devices according to your wishes.

Furniture from the interior may not be carried outdoors.

Apartment:

We would be very happy if you would not enter the apartment with street shoes, hiking-, ski- and rubber boots.

You are in the middle of nature, where your shoes can get really dirty, especially when having bad weather.

In the ski-hut we have prepared place for them

Please place wet shoes on the provided drip trays.

Please do not take skis and ski equipment into the house, but leave them in the ski-hut (lockable).

Balcony / terrace:

The seat cushions / blankets for the balcony and terrace furniture are in the bedroom closet. We ask you to stow the upholstery back after use so that they are protected from wind and weather.

**To parents: Our balconies are very high.
Never leave your children unattended!!!**

Cycle- / Ski hut:

Your RFID chip gives you access to our "ski hut" in front of the house, where you can park bicycles, prams, etc. depending on the space available during your stay.

For **e-bikes** there are sockets for charging, to which you can connect your charger.

A ski and shoe drying cabinet is also available for each apartment for winter use.

There is space for your ski equipment.

Shoes, helmets, gloves and ski goggles are dried here overnight and preheated in the morning so that nothing stands in the way of your skiing pleasure.

No Smoking:

We are a non-smoking house, so smoking is not allowed in the house, on the terrace or on the balcony.

If necessary, please smoke outside the building in the parking lot and dispose of your cigarette butts in the ashtray provided (please do not spread them in the apartment because they also emit this strong smell).

Pets:

Out of consideration for allergy sufferers, we do not allow pets.

Key:

Upon arrival, you will receive RFID transponders that are activated for your apartment, the front door and the ski / bike hut during your stay.

Please leave this on departure on the dining table in the apartment if we are not personally on site.

House rules::

In certain circumstances, it may be necessary for the landlord to enter the apartment.

We wish you a pleasant stay,
have fun, relax and recuperate.

Your family Probst

Ferienwohnung Probst Ofterschwang